



Accessible Safeguarding Policy 2024



What is Safeguarding?



Safeguarding is protecting vulnerable adults or children from abuse or neglect.

It means making sure people are supported to get good access to health and social care and stay well.



It is wrong if vulnerable people are not treated by professionals with the same respect as other people.

It is making sure that people are supported to have full and happy lives.



It is making sure that people get safe and empowering care.

Safeguarding should make sure that people get the support they need to make the most of their lives and get their full equal rights.



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Who is a vulnerable adult?



The law says a vulnerable adult is:

A person who is or may be in need
of community care services
because of their:

- mental health
- other disabilities
- age
- illness



A person who is or may be unable to take care
of him or herself.

A person who is unable to protect him or
herself against serious harm or being taken
advantage of.



Lots of people with learning disabilities who
may live independently or without services
can be vulnerable to bullying and abuse as
well.



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What is abuse?



Abuse is when someone bullies and does or says something that makes a person hurt, upset or frightened.



They may be scared to speak out or to stop them. The person who is doing the bullying may make it hard for them to report it.



If abuse happens to you or someone you know it is important to speak out and tell someone that you trust. Do this as soon as you can.



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Child Protection



Child protection is part of the safeguarding process. It focuses on keeping children identified as suffering or likely to suffer harm safe.



We use the THINK FAMILY approach to safeguarding a child and vulnerable adults.



This means we work (along side other professionals) to identify wider family needs beyond the individual we support.



Safeguarding is everyone's responsibility



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What should I do?



In an emergency you could call the police - 999



It is a good idea to take some time to think about who you think you could tell if you feel like you are being abused.



This could be
A relative or friend you trust
A Social Worker you trust
Your doctor or dentist
A teacher at school or college
A staff member



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Who

Who will help at HF Mencap?

Safeguarding concerns about our clients or vulnerable children or adults that you may of met in the community can be reported to any staff member (or volunteer).

They will speak to their Manager or a person called a safeguarding lead.

Safeguarding Leads



Manuel Moncayo
Service Manager

Manuel.Moncayo@hfmencap.org
07946277887



Priyanka Kunwar
Senior Manager

Priyanka.Kunwar@hfmencap.org
075 0762 8462



Rebecca Rawcliffe
BDHR Manager

Rebecca.Rawcliffe@hfmencap.org
07447099151

If the safeguarding leads are not available or you have a safeguarding concern relating to safeguarding lead please contact:

CEO
Teresa.McGinn@hfmencap.org
07956502293

The Safeguarding lead has a duty to report the matter to the appropriate local authority within 24 hours of being alerted where the concern meets the appropriate threshold for a referral.



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There are lots of different kinds of abuse:

There are various types of abuse:



Physical Abuse: includes hitting, kicking, burning, or restraining.



Sexual Abuse: involves unwanted touching or sexual actions. This means someone does things to you that you do not like or want them to do.

Sexual abuse can be when someone makes you do sexual things that you do not want to do.



Emotional Abuse: includes verbal insults, threats, bullying, not listening, or not believing you.



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There are lots of different kinds of abuse:



Financial Abuse: occurs when someone takes your money without your consent.



Mate Crime or Tricky Friends: when supposed friends advantage of you, they may take your money or always make you pay.



Abuse of belongings: taking your private items without permission.



Rights Abuse: includes forcing medical care or medication against your will.



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There are lots of different kinds of abuse:



Discrimination involves unfair treatment due to differences like color, religion, appearance, language, disability, or sexuality.



Neglect involves not fulfilling promises of support, like not taking someone to the doctor or providing medicine. It can also include hindering social interactions, neglecting personal hygiene, limiting access to food and drink, and disregarding feelings and dignity.

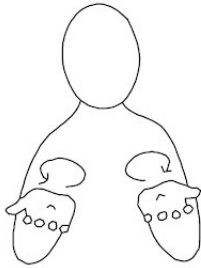


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Abuse can occur anytime, anywhere.

It could happen:



In your own home or in
someone else's home

At work

At your care home

At your Day Centre

At College

In hospital

At your club

where

Who could abuse you?

Most people will not abuse
you, but anyone could.

It might be someone you
know or a stranger.

It could be someone in your
family or a friend.

It could be someone who
works with you like a social
worker or a support worker.



Who



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HF Mencap have to:



make sure they do not employ bad staff or volunteers to care for vulnerable people.



HF Mencap make sure that staff and volunteers have a Police Check before they are left to work alone with vulnerable adults and children.



If HF Mencap sack or planned to sack a member of staff or volunteer who has left because they have harmed a child or vulnerable adult, they must report it to Disclosure and Barring Service (DBS)

Duty of Candour



Every member of staff and volunteer must be open and honest when something goes wrong with their care or support that might cause harm or distress.



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Key contacts



Hammersmith and Fulham Safeguarding

Learning Disability Adults Team

ldteaminfo@lbhf.gov.uk

02083836464

Out of hours duty (emergency): 02087488558

Hammersmith and Fulham Children and Young Person

Familyservices@lbhf.gov.uk

Disabled Children's Team: 02087536600

Duty out of hours: 02087488588



Ealing Council Safeguarding

Ealing Adults Team

sscallcentre@ealing.gov.uk

Learning disability team: [020 8825 8000](tel:02088258000)

Out of hours duty (emergency): (020) 8825 5000

Ealing Child and Young Persons Teams

ecirs@ealing.gov.uk - for **reporting a concern** (same numbers as above)

asv@ealing.gov.uk / child.protection@ealing.cjsm.net / 020 8825 893 For **reporting an allegation**

See: <https://www.ealingfamiliesdirectory.org.uk/> for further information



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Key contacts

Hounslow Safeguarding



Reporting Adult Safeguarding

Telephone: 020 8583 3100 - Monday to Friday from 9am to 5pm.

Out of hours telephone: 020 8583 2222.

Adultsocialcare@hounslow.gov.uk and Learning.Disability@hounslow.gov.uk

For general advice about safeguarding

Telephone 020 8583 4515.

Hounslow Child Safeguarding (0-25)

Telephone: 020 8583 6600 option 2

Email: childrensocialcare@hounslow.gov.uk and 0_25disabilityteam@hounslow.gov.uk



THE ROYAL BOROUGH OF
**KENSINGTON
AND CHELSEA**

RBKC Safeguarding

RBKC Adult Team

Safeguarding helpline 020 7361 3013 (office hours)

Out of hours: 020 7361 3013

Email: socialservices@rbkc.gov.uk

RBKC Child and Young Persons Teams

Call 0207 361 3013 on weekdays 9am–5pm

Out of hours Emergency Duty Team: 0207 373 2227

Email: socialservices@rbkc.gov.uk