HF Mencap

99 Addison Gardens,

W14 0DT

**www.hfmencap.org**

**Subject:** Closed-Circuit Television (CCTV)

Dear Clients and Families,

I hope this message finds you well. At HF Mencap, we are always looking for ways to improve the care and support we provide to you. As part of this effort, we are exploring the possibility of installing Closed-Circuit Television (CCTV) in our care settings.

We have had positive experiences with CCTV in our previous location at Aspenlea Road, where it was beneficial for the safety and security of clients and staff.

Some potential benefits of CCTV include:

**1. Enhanced Safety:** It will provide extra security for everyone.
**2. Monitoring Care Standards:** It can assist in ensuring that our care protocols are being followed, supporting the wellbeing of all.
**3. Protection for Vulnerable Individuals:** The presence of cameras can contribute to a safer environment.
**4. Incident Documentation:** Footage can help us understand and address any events that occur.
**5. Encouraging Staff Accountability:** Knowing they are being monitored can motivate staff to maintain high standards of care.
**6. Emergency Support:** CCTV can assist in quickly identifying and responding to emergencies.
**7. Transparency:** We believe CCTV can provide reassurance to clients and families that care is provided in a monitored way.

We want to assure you that the proposed CCTV installation would not include bathrooms or private areas, as we deeply respect everyone’s privacy and dignity.

Before moving forward, we truly value your feedback and support regarding this idea. Your thoughts are important to us as we consider this step. We invite you to attend a parents/carers coffee morning on the 27th Feb at 11am. Should be unable to attend but would like share your views please email at Rebecca.rawcliffe@hfmencap.org.

Warm regards,



Rebecca Rawcliffe
HR and Business Development